

WHEN PLUGGING THE GRYPHON M4130 SCANNER INTO A PC YOU MUST FOLLOW THESE INSTRUCTIONS

1. **DO NOT** PLUG THE MAINS CABLE INTO THE WALL OR EXTENTION SOCKET AT THIS TIME.
2. PLUG THE USB CABLE INTO THE PC.
3. IN THE BOTTOM RIGHT HAND SIDE OF YOUR COMPUTER SCREEN YOU WILL SEE A SYSTEM TRAY NOTIFICATION , WHICH WILL SAY

“INSTALLING DEVICE DRIVER SOFTWARE”, THIS WILL CHANGE TO “USB INPUT DEVICE, DEVICE DRIVER SOFTWARE INSTALLED SUCCESSFULLY”.

OR

“FOUND NEW HARDWARE, HAND HELD BARCODE SCANNER”, THIS WILL CHANGE TO “USB HUMAN INTERFACE DEVICE”, THIS WILL CHANGE TO “NEW HARDWARE INSTALLED AND READY TO USE”.
4. AT THIS POINT YOU CAN NOW PLUG THE MAINS POWER LEAD INTO THE WALL OR EXTENTION SOCKET.
5. YOUR SCANNER IS NOW READY FOR USE

TROUBLE SHOOTING THE GRYPHON M4130 SCANNER

Before trying these trouble shooting tips, unplug the scanner from the mains power supply and the computer and follow instructions above, this usually solves most issues.

1. IF NO CHARGE LIGHT ON WHEN SCANNER PLACED ON BASE, CLEAN PRONGS IN BASE AND DISCS ON SCANNER WITH AN ALCHOL WIPE, THEN PLACE THE SCANNER BACK ONTO THE BASE **HANDLE END FIRST** YOU SHOULD NOW GET A RED CHARGE LIGHT ON, LEAVE ON CHARGE UNTIL A GREEN LIGHT APPEARS, THIS MAY TAKE A FEW HOURS.

IF THIS DOES NOT WORK USE AN ERASER AND RUB THE CONTACTS ON THE SCANNER AND ON THE BASE WITH IT, AS SOMETIMES THE CONTACT IONISE AND THE ERASER DE-IONISES THEM. IF THERE IS A BLACK DOT ON THE GOLD DISCS ON THE SCANNER, GENTLY SCRAP THIS OFF, SO THAT THE SCANNER CAN MAKE CONTACT WITH THE CONTACTS ON THE BASE, AS THIS WILL STOP THE SCANNER FROM CHARGING, THIS ALSO APPLIES IF THERE ARE BLACK MARKS ON THE PRONGS IN THE BASE, **BUT BE CAREFUL** AS THESE CAN BREAK IF TOO MUCH PRESSURE APPLIED.
2. IF THE SCANNER DOES NOT GO GREEN SCAN THE UNLINK CODE BELOW.
3. ONCE YOU HAVE SCANNED THIS CODE KEEP THE TRIGGER PRESSED IN, THEN PLACE THE SCANNER BACK ONTO THE BASE AGAIN **HANDLE END FIRST**, THEN RELEASE THE TRIGGER.



4. IF THE RED CHARGE LIGHT PULSES REMOVE THE SCANNER FROM THE BASE, PRESS AND RELEASE THE TRIGGER THEN PLACE THE SCANNER BACK ONTO THE BASE **HANDLE END FIRST**.
5. YOU SHOULD NOW HAVE A RED CHARGE LIGHT ON, LEAVE ON CHARGE UNTIL A GREEN LIGHT APPEARS, THIS MAY TAKE A FEW HOURS.

IF AFTER THIS YOU ARE STILL EXPERIENCING PROBLEMS, PLEASE CALL OUR HELPDESK ON 01454 315178 FOR FURTHER ASSISTANCE THEY WILL NEED THE SERIAL NUMBER OF THE ITEM YOU ARE CALLING ABOUT.